How To Reset Your Password

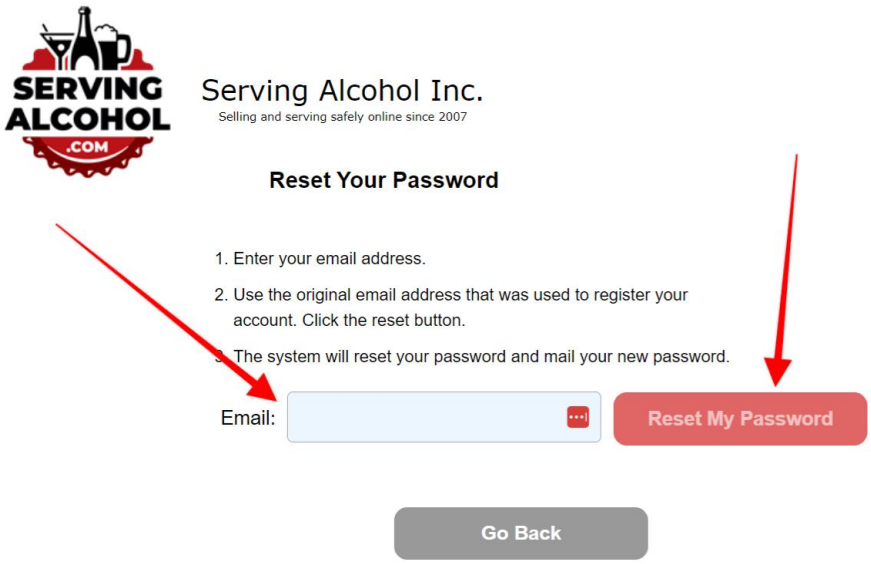
Getting Started · https://servingalcohol.com/kb/start/reset-password/

To reset your Serving Alcohol password yourself:

- Go to your account from our home page at servingalcohol.com.
- Click the **Sign In** button at the top of the page (see picture below).
- Enter your login information. Use all lowercase letters with no spaces between the characters.

Reset Your Password Easily

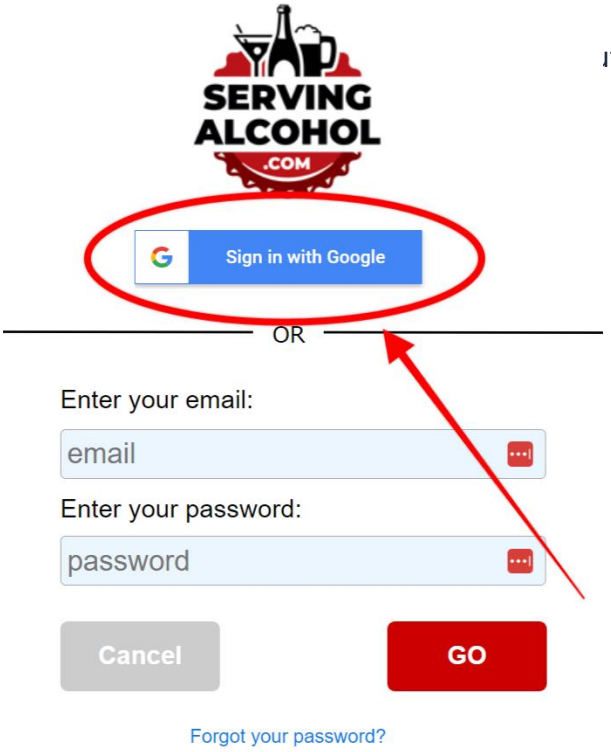
- From the **Sign In** page, click on Forgot your password? or use this link: **password.servingalcohol.com**.
- Next, fill in your email address. It MUST be the same email address you used to register for the course.
- Then click the **Reset My Password** button.
- You will receive a new password by email. Allow up to 5 minutes for the new password to appear, or refresh the email webpage.



We suggest keeping the new password very short and simple—5 to 8 characters. It's best to copy and paste it into the **Sign In** web page again.

Note: The password uses all lowercase characters and is case-sensitive. There will be no capital letters.

- Check your spam or junk folder if it does not show in your email inbox. Some email providers will filter out anything concerning the word "alcohol".
- If you registered your email with a misspelling (no worries, it happens), we won't email you an updated password.
- If the email with the new password isn't in your inbox, send us a quick message through our Contact Us web portal.



ıtton instead so you won't need to remember or reset your

After you log in, click your course name in **dark red**. You'll be at the start of your course. The course will remember where you left off if you leave and come back. Every time you log in, it will remember where you left off last.

- Click on servingalcohol.com
- Click on the **Sign In** button

- Enter your email address, your user account, and the new password.

If you are still having trouble, use our **Contact Us** web portal to ask us to reset it for you.